

(Sponsored by: Brilliant Grammar School Educational Society) (Approved by AICTE, New Delhi, Affiliated to JNTU-Hyderabad) Abdullapur(V), Abdullapurmet (M),R.R. Dist – 501505, Telangana, India Website: www.b-iet.ac.in, e-mail: principal@b-iet.ac.inContact No.: +919652929786

GRIEVANCE REDRESSAL COMMITTEE

The Grievance Redressal Cell is established to ensure transparency in admissions and with a paramount objective of preventing unfair practices. It is a mechanism to provide redressal of grievances to innocent and aggrieved students, in exercise of the power conferred under Clause 1 of Section 23 of the All India Council of Technical Education Act 1987 (52 of 1987).

Brilliant Institute of Engineering & Technology (BRIL) has evolved a fruitful and useful mechanism to find out solutions for the day to day problems and grievances of the students. A Grievance Redressal Cell has been constituted in **Brilliant Institute of Engineering & Technology (BRIL)** in accordance with the regulations of University Grants Commission/ All India Council of Technical Education/JNTUH Norm.

This cell is established with an aim and objective to provide the employees an easy and readily accessible mechanism for prompt disposal of their day to day grievances.

OBJECTIVES

- 1. To formulate the policy to investigate and review complaints or grievances of students and faculties.
- 2. To create awareness of availability of members for students and faculties to report grievances.
- 3. To investigate the cause of grievances.
- 4. To ensure effectual solution depending upon the gravity of the
- 5. To get suggestions periodically from the students for improvement.

RESPONSIBILITIES:

The grievances at departmental level are governed by the concerned mentors, class Coordinators and Department Heads then and there.

Unresolved grievances at the departmental level are referred to the Grievance Redressal Cell of the institution.



College Code: QA BRILLIANT INSTITUTE OF ENGINEERING & TECHNOLOGY

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Grievance Redressal Committee Members:

S No	Name	Actual Designation	Designation in the Committee
1	Mr. S. Papa Rao	EEE	Chairman
2	K. Vasantha	ECE	Convener
3	V Anand	CSE	Member
4	N Jyothi	MECH	Member
5	M Sateesh	CIVIL	Member
6	K. Chandra Reddy	EEE	Member
7	P Navitha	H&S	Member

Cc to:

Office: for record.

Members : for information & necessary action.

Chairman: for kind information



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JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD (Established by Govt. Act No. 30 of 2008) Kukatpally, Hyderabad – 500 085, Telangana, India

Cir.No. DAFA/SGRC/ Ombudsperson/2023

Date: 19-12-2023

CIRCULAR

The Managements / Principals of all Constituent & Affiliated Colleges are hereby informed to display the details of the OMBUDSPERSON nominated by the University (along with photograph) in the respective College websites and the student notice boards. Please note that it is mandatory as per the directions of AICTE / UGC.

The details of the OMBUDSPERSON nominated by the University

1. Name : Dr. R. Sayanna

:

- 2. Designation : Former Vice-Chancellor Kakatiya University, Warangal & Former Professor & Head, Department of Physics, Osmania University, Hyderabad
- 3. E mail : <u>ombudsperson@jntuh.ac.in</u>
- 4. Photograph



This is for your information and immediate action.

REGISTR

To The Managements / Principals of all Affiliated colleges of JNTUH. Copy to: PA to Vice-Chancellor / Rector / Registrar, JNTUH for information.